

Privacy Policy

Effective Date: 1st January 2025

MotorInspections.co.uk is committed to protecting and respecting your privacy. This policy explains how we collect, use, and safeguard your personal data in line with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

1. Who We Are

Motor Inspections is a trading style of KBS Venture Management Ltd, a company incorporated in England & Wales (Reg. No. 12800693) whose registered office is:

No. 3 Middlemarch Business Park Siskin Drive Coventry CV3 4FJ

For any data protection queries, please contact us at:

- info@motorinspections.co.uk
- www.motorinspections.co.uk

2. What Personal Data We Collect

- Contact Information Name, email address, phone number, address
- Vehicle Information Registration number, make/model, mileage
- Booking & Inspection Data Service history, inspection reports, photos
- Technical Data IP address, browser type, device info, visit duration
- Marketing Preferences Opt-in/opt-out status for communications

3. How We Use Your Information

- Manage and fulfil inspection bookings
- Communicate with you about your enquiry or service
- Provide digital or physical inspection reports
- Process payments and issue receipts
- Improve website performance and user experience
- Send relevant service updates or promotions (if consented)

4. Legal Bases for Processing

- Contract: To perform our services as agreed
- Consent: For optional marketing communications
- Legal Obligation: To comply with applicable UK laws
- Legitimate Interest: To manage, protect, and improve our services

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5. Sharing Your Information

We do not sell your personal data. However, we may share your information with:

- Independent vehicle inspectors acting on our behalf
- IT support providers and secure cloud platforms
- Legal or regulatory authorities when legally required

All third parties are required to maintain data confidentiality and security.

6. Data Security

We take appropriate technical and organisational measures to protect your personal data, including encryption, access controls, and secure servers.

7. Data Retention

We retain your information only for as long as necessary to fulfil the purpose it was collected for, including to meet legal, accounting, or regulatory requirements.

8. Your Data Rights

- Access your personal data
- Request correction of inaccuracies
- Request deletion ("right to be forgotten")
- Restrict or object to certain processing
- Receive your data in a portable format
- Withdraw consent at any time (where applicable)
- Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise any of these rights, please contact us at info@motorinspections.co.uk.

9. Cookies

We use cookies to improve website functionality and analyse site usage. You can manage cookie preferences in your browser settings. Please refer to our [Cookie Policy] for more information.

10. Updates to This Policy

We may update this privacy notice from time to time. Changes will be published on this page, with a revised 'Effective Date' at the top.

Contact Us

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